

CARLDIG-South Steering Committee Meeting

January 20, 2026, 11:30am to 1:00pm

Zoom Link: sjsu.zoom.us/j/3786273889?omn=89509877348

Attendees: Kelly Wilson, Katie Burns, Hannah Nobrega, George Rothrock, Jenn Tirrell, Katie Perry

Meeting to start: 11:35 am PST

Agenda

- Introductions/Announcements
- Approval of [November minutes](#)
 - **Motion to Approve:** Hannah Nobrega
 - **Seconded:** George Rothrock
- Officers for 2026
 - Chair: Katie Burns
 - Chair-elect: Katie Perry
 - Secretary: Kelly Wilson
 - Publicity Officer: George Rothrock
 - Programs Chair: Hannah Nobrega
 - Webmaster: Jennifer Tirrell
- Review of Officer Duties ([Bylaws](#))
 - Checked in Bylaws - no mention of need to approve minutes
 - To Do:
 - Jenn needs access to the website for editing, Christine will get in contact with
 - George needs information for publicity → Katie Perry will get in touch with him
 - Recommended creating a document with login information so that it's easier to pass between folks
 - Open to setting up on other social media platforms, esp. BlueSky
- Get to know you activity
 - Where you live in SoCal
 - What institution you work at
 - Librarian or personal highlight from 2025
- Fall 2025 Program Wrap-up (Hannah)
 - Discussion of Fall 2025 program, "Navigating Information Overload in our Modern Chaos"
 - Review [results and comments](#) from program evaluation
 - Any feedback or thoughts from planning committee
 - Overall very positive feedback
 - Notes:
 - What can be done to make the program more valuable
 - Slightly longer

- More presentations
 - Make agenda available sooner
- What topics would you like to see addressed in the future?
 - Student engagement
 - Students with disabilities. Instruction.
 - Emergent technologies to use in Reference for engaging students and faculty
- Other Comments of note:
 - Group discussions were informative
 - Asked for yogurt and better meal for next time
 - (Katie P.) - a lot of conversation going on virtually which was really nice!
 - (Hannah) - worked out really well to have a committee member attend virtually and 'work' the Zoom chat
 - (Hannah) - Try to have call for proposals out sooner, look for different food options
 - (Katie P.) - not sure if they did an ice breaker as there was some confusion into what was going on.
 - (Jenn) - recommends having a virtual icebreaker as well.
- CARL IG Session
 - How to set up our interest group session, as a roundtable discussion?
 - Do we want to have two published presenters to share their studies and then discuss?
 - I (Katie B.) found these articles from CA academic librarians, although they are both more positive on using AI for chat reference- could lead to an interesting discussion or could be a train wreck (citations and DOIs below)
 - Thoughts?
 - (George) Good prompt engineering is like a good reference interview
 - Jenn shared an article about going beyond keywords when searching - <https://scholarlykitchen.sspnet.org/2026/01/06/keywords-are-not-dead-but-discovery-is-no-longer-just-search/>
 - (Katie B.) Students still need guidance even when using AI so Librarians are needed.
 - (Hannah) have an article as the centerpiece and invite those authors to speak.
Found an article about training students to use AI and the authors are from Loyola Marymount → Fostering AI Literacy in Undergraduates: A ChatGPT Workshop Case Study - Archambault, Murph, Ramachandran
 - (Katie P.) Perhaps pick a topic and discuss how we're all using it then open the floor to discussion among librarians.
 - (Jenn) provide links to relevant articles ahead of time for people to read/prepare before the session
 - (Hannah) Reference template rather than focusing on one article
 - (Katie P.) All of us could send 1-2 sentence ideas by next Monday (1/26) and vote anonymously in Google Forms/Polls
 - Everyone is fine with doing an open discussion in the spreadsheet
 - (George) Will make a spreadsheet for us to add ideas to and vote on
 - Samuel Barber from Cal State Fullerton wrote a study evaluating ChatGPT-based chatbot systems for answering reflection questions
 - Findings

- Chatbot systems are viable alternative to traditional knowledge based chatbot systems
 - ChatGPT could provide more accurate and personalized responses to user queries, improve user experience, and reduce workload of library staff
 - Limitations using ChatGPT in LICs- need more training and perpetuating biases
- Sharesly Rodriguez from SJSU wrote a paper about how SJSU created an AI chatbot for reference services
 - Findings
 - University library chatbot can be created with minimal coding knowledge
 - Chatbot content can be populated through current library information sources and trained to address typical information inquires
 - Additional development and testing needed to increase user engagement
- 2026 Meeting Schedule
 - Discussed possible days
 - Monthly meetings seem to be preferred
 - Next meeting, **Friday, Feb. 13th @ 10am**
 - Discussion from 10-11, Plan from 11-12
 - Encourage experienced librarians to bring at least one unique/weird Reference Interaction to share
 - Be specific with the time frame for planning vs. discussion and would need to keep up with time. Or do we swap and do discussion first and planning 2nd
 - (Katie P.) try swapping out and see which format works best?
 - (Katie B.) Discussion first then meeting.
 - (Jenn) Have hard timing
- 2026 Program Planning (**Did not get to this in 1/20 meeting**)
 - Fall 2026 Program
 - Potential dates and locations
 - Program format
 - Potential themes
 - CARL IG Session during CARL conference April
 - How to make board meetings interesting connection spaces for others to join?
 - 1 hour planning, 1 hour discussion/connection
 - 5 remaining meetings, would each board member be open to leading some sort of discussion/activity at each meeting
 - Discuss an article/issue, lead the group to try something like an AI tool?
 - Other events?
 - Collaborate with SCIL?

Barber, S. T. (2025). A 2010s-Era MLS Library Reference Assignment Meets 2025-Era AI: An Assessment of the Suitability of AI Tools to Support Scholarly Research. *Internet Reference Services Quarterly*, 29(3), 249–332. <https://doi-org.libaccess.sjlibrary.org/10.1080/10875301.2025.2490489>

Rodriguez S, Mune C (2022), "Uncoding library chatbots: deploying a new virtual reference tool at the San Jose State University library". *Reference Services Review*, Vol. 50 No. 3-4 pp. 392–405, doi: <https://doi-org.libaccess.sjlibrary.org/10.1108/RSR-05-2022-0020>

Meeting Ended: 1:05pm PST